



Privacy Policy

Tradeview LTD ("TRADEVIEW") believes that the privacy and security of an individual's personal financial information is important. Our most valued assets are our relationships with our Customers, and, therefore, we take your privacy concerns very seriously. We apply the following policies with respect to all of our customers who are individuals, even though we are only required to apply them to individuals who use our services for personal, family or household purposes.

1. INFORMATION COLLECTION

To serve our customers better, TRADEVIEW collects certain financial information on our customers. In the case of individuals, TRADEVIEW may collect nonpublic personal financial information about you from the following sources:

- ▶ **Application and Registration Information:** Information that we receive from you on the customer account application that you complete and other account opening documents, including but not limited to, account name, mailing address, phone number(s), banking information, e-mail address, annual income, net worth, social security number, etc.
- ▶ **Transaction History:** Information about your transactions with TRADEVIEW, with our affiliate(s) and with nonaffiliated third parties in connection with opening or servicing your account, such as bank references.
- ▶ **Credit Information:** Information from a consumer reporting agency.

2. INFORMATION DISCLOSURE

TRADEVIEW does not disclose any of your nonpublic personal information to nonaffiliated third parties except as permitted by law and except as permitted under the terms and conditions agreed to in your Client Agreement. The law permits disclosure of your nonpublic personal information to nonaffiliated third parties in certain situations generally with respect to effecting, administering, enforcing, or servicing a transaction or financial product that you request or authorize. From time to time, TRADEVIEW and our affiliate(s) may share your nonpublic personal information with one another in order for each of us to better serve you as our customer. The nonpublic personal information that we may disclose to one another as affiliates includes, but is not limited to:

- ▶ **Application and Registration Information:** Information that we receive from you on your account application form and other account opening documents, such as account name, mailing address, phone number(s), banking information, e-mail address, annual income, net worth, social security number, etc.
- ▶ **Transaction History:** Information about your transactions with us or about your transactions with nonaffiliated third parties that we receive in connection with opening or servicing your account.



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- ▶ **Credit Information:** Information we receive from a consumer reporting agency.

3. DISCLOSURE OF FORMER CUSTOMER INFORMATION

TRADEVIEW does not disclose any nonpublic personal information of former customers, except as permitted by law. Thus, should you close your account and become an inactive/former customer we will adhere to the measures delineated in this privacy policy.

4. INFORMATION SAFEGUARDS

TRADEVIEW maintains physical, electronic and procedural safeguards to guard your nonpublic personal information. As a result, only authorized employees who need to know your information in order to provide you with products or services will have access to your nonpublic personal information. We restrict the access of authorized employees to nonpublic personal information for business purposes only. These safeguards are used by all TRADEVIEW affiliates.

5. ADVANCE NOTICE OF PROPOSED CHANGES

If at any time in the future our privacy policy should change, we will give you advance notice of the proposed policy change, before it is implemented, and will explain your legal right to opt out of any such additional or changed disclosures.

6. COOKIES

We use cookies for a variety of reasons which are detailed below.

- ▶ **Forms Related Cookies:** When you submit data to us through a form, such as those found on application or contact forms, cookies are set to remember your user details for future correspondence.
- ▶ **What information do we know about you?** We can receive your IP address and user agent automatically. If you wish to fill out any of our forms, we may obtain personal data such as Full Name, Email, Address and others.
- ▶ **Third Party Cookies:** We use only a few third party cookies. We use Facebook, HubSpot, LivePerson, and Google's services to track our marketing efforts.

PHONE:	North America	+1 345 945 6271
	Asia - Hong Kong	+ 85 281 990 224
FAX:	North America	+ 1 514 316 7383



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Cookies we use:

Name	Source	Purpose
__hssc	HubSpot	Performance
__hssrc	HubSpot	Performance
__hstc	HubSpot	Performance
_fbp	Facebook	Performance
_gat	Google Universal Analytics	Performance
_ga	Google Universal Analytics	Performance
_gid	Google Universal Analytics	Performance
gReCaptchaAction	Tradeview	Performance
hsfirstvisit	HubSpot	Performance
hubspotutk	HubSpot	Functionality
LPSID-nnnnnnnn	LivePerson	Functionality
LPVID	LivePerson	Functionality
PHPSESSID	PHP	Necessary
referred_IB_LA	Tradeview	Necessary
referred_IB	Tradeview	Necessary
userIP	Tradeview	Necessary

6. OTHER DISCLOSURES

If you wish to withdraw consent to our cookies, you can at any time by deleting the cookie from TRADEVIEW on your computer.

Any visitor is entitled to receive, amend or delete their personal data. Any visitor has a right to lodge a complaint with the relevant supervisory authority.

7. CONTACT INFORMATION

Please contact Kirk Miller at kmiller@tvmarkets.com for any personal data questions or problems you may have.